

# Simply Stainless Certificate of Warranty



This letter confirms that Simply Stainless is manufactured and supplied from new Stainless Steel material and maintains 1.2 mm thickness of tops and undershelves. All legs and disc feet are made from Stainless Steel and manufactured according to Australian and International Standards.

We purchase our product from a factory which manufactures exclusively for Simply Stainless and has ISO9001:2015 Accreditation.

All materials used were new and purchased for the manufacture and construction of the Simply Stainless system.

All benches have been tested to provide stable operational work platforms. All load-bearing information is available on request.

## **Simply Stainless carries a Lifetime Warranty.**

PLEASE NOTE, CHLORINE IS A CORROSIVE CHEMICAL FOR ALL TYPES OF STAINLESS STEEL AND ANY USE OF CHLORINE OR CLEANING PRODUCT THAT HAS CHLORINE IN IT WILL AUTOMATICALLY VOID ANY WARRANTY.

### **WARRANTY APPLICATIONS**

- You must be the original end-user of the product with proof of your purchase. The product must have failed due to our workmanship or from a defect in the materials.

#### **WHAT YOU NEED TO DO:**

- Specify where the product is installed, it's application, and the chemical used on the product for cleaning purposes. We will also need photos to identify your claim.

#### **WHAT WE WILL DO:**

- If your claim is verified, we will replace the product with the same or its superseded model in the carton and pay for the freight to our Distributor that's closest to you.

### **NOT COVERED UNDER WARRANTY**

- Fair wear and tear
- Accidental damage, misuse, improper care, alterations or acts of nature
- Any consequential, indirect or incidental losses
- Improper installation (by contractors beyond the control of Simply Stainless) or storage
- Corrosive substances or acids that are used on the product
- Material defects as a result of an operation in a corrosive environment
- Corrosion or rust as a result of using any substance that has Chlorine
- Castors after a 12-month period of use
- Glass Rinser and other plumbing components after a 12-month period of use
- Drawer runners and camlocks after a 12-month period of use
- Sink wastes and arrestor baskets after a 12-month period of use
- Standard Simply OEM Warranty is 12-months from date of invoice
- Freight or any delivery charges to the site that requires the replacement
- Any installation of new OR removal and decommissioning of the warrantable item